

**Government of West Bengal**  
**Department of Panchayats & Rural Development**  
**Jessop Building (1<sup>st</sup> Floor), 63, Netaji Subhas Road, Kolkata-700 001**

**CORRIGENDUM**

**Memo No.1601/RD/O/MGNREGA/18M-01/12**

**Dated: 06.03.2012**

**Rescheduled dates in connection with the REQUEST FOR PROPOSAL FOR  
Design, Development, Implementation and Maintenance of an end to end ICT  
Solution for MGNREGS in West Bengal**

Authority	Panchayat & Rural Development Department, Government of West Bengal
Name of the Work	Design, Development, Implementation and Maintenance of an end to end ICT Solution for MGNREGS in West Bengal
Reference	01/MGNREGS/2012
Date from which the RFP documents would be available	20 <sup>th</sup> February, 2012, 1200 Hours
Date and Time of Pre-Bid Conference	5 <sup>th</sup> March, 2012, 1200 Hours
Last date and time for submission of Bids	15 <sup>th</sup> March, 2012 , 1500 Hours
Opening of Technical Proposal	15 <sup>th</sup> March , 1530 Hours
Place of Opening of Technical Proposal	P & RD Department, 63, N.S.Road, Kol-700 001
Opening of Financial Proposal	19 <sup>th</sup> March , 1200 Hours
Earnest Money Deposit (EMD)	Rs. 50,00,000/= (Rupees Fifty Lakh only)
Contact Person and Designation	Esha Sengupta Assistant Commissioner, P&RD Department, Govt. of West Bengal
Address for Communication	63, Netaji Subhas Road, Kol-700 001.

Sl. No.	Key Activities	Date	Time
1.	Start date of procurement of RFP Documents from the website	20 <sup>th</sup> February, 2012	1200 Hours
2.	Last date for submission of RFP Documents	15 <sup>th</sup> March, 2012	1500 Hours
3.	Pre-Bid Conference	5 <sup>th</sup> March, 2012	1200 Hours
4.	Date of Opening of Technical Proposals	15 <sup>th</sup> March 2012	1530 Hours
5.	Presentation by the Bidders	16 <sup>th</sup> March 2012	1100 Hours
6.	Opening of Financial Bids	19 <sup>th</sup> March 2012	1200 Hours

**Clarifications on the issues raised in the Pre Bid Conference held on 5<sup>th</sup> March 2012 in connection with the REQUEST FOR PROPOSAL FOR Design, Development, Implementation and Maintenance of an end to end ICT Solution for MGNREGS in West Bengal**

**Venue: Conference Hall of The Panchayat & Rural Development Department, Government of West Bengal, 63 N S Road, Kolkata- 700 001**

	<b>1 Queries</b>	<b>2 Response</b>
1	Please confirm whether Clause 2.6.b referring to Rs. 1000 Crores is from the entire group business or from software development alone.	Entire group of business may be considered as far as the turnover criterion is considered.
2	Please confirm whether Clause 2.6.c & 2.6.d can be referred to ICT projects executed in the Govt. sector.	Three out of five projects in the State and / or Central Government should be from the social sector, which does not include ICT projects.
3	Page 9 Para 2.6 point c : Is the Central and State Government can be from Global places ? point d) Can the project be from any global place ?	Yes.
4	Page 23, Point 2.1.1.2 What is the proposed mechanism?	Section is quite elaborate in the RFP
5	Is Digital Signature required to work in offline mode?	May be required.
6	We need clarity on type of Data Center desired (Tier II . III )	It should be of Multi tier
7	Kindly confirm the Connectivity for Block / Gram Panchayat and Internet shall be provided by Government of West Bengal and is not to be factored for commercials.	Page 6, Para 2.3.2 may be perused. Connectivity will be provided by the Government. Detail status may be assessed from <a href="http://wbsrdagpms.org/gpstatus-compile.php">http://wbsrdagpms.org/gpstatus-compile.php</a>
8	Kindly specify the location for new DC which needs to be build for WB - NREGS	63, N S road, Kolkata- 700 001.
9	Payment Charges Clarity: Bandwidth charges	Bandwidth charges would be borne by the State Government.
10	Payment Charges Clarity: GPS, Insurance for hand held, Breakage charges and payments there off, if there are any	Responsibility of the bidder.
11	Page 27 1.2. Technical Aspects – 1.2.1. Software application: A. Web-based and off-line application: Does it mean that database should provide control data access down to the row-level so that multiple users with varying access privileges can share the data within the same physical database. Also provide functionality for classifying data and mediating access to data based on its classification for multi-level security and mandatory access control, manage access to data on a "need to know" basis.	Suffice what written in RFP. Although Better technology always expected from bidder within the scope, cost effectiveness and feasibility of the project will be evaluated during evaluation.
12	Page 29: 3.1. System Software Requirements: Does it mean that the software product/tool should be capable of monitoring the database performance and seek recommendation to improve the performance and provides detailed information to assist on Root cause analysis.	Suffice what written in RFP. Although Better technology always expected from bidder within the scope, cost effectiveness and feasibility of the project.

13	3.2. Requirements for software components and products: Page 29, 3: Does it mean that database Should also provide security mechanism at foundation level , so that the options and additions to the database confirm the security policy of the organization without changing the application code. Shall confirm to security evaluations and conformance to common criteria.	Suffice what written in RFP. Although Better technology always expected from bidder within the scope, cost effectiveness and feasibility of the project.
14	3.5. Software Architecture: Please clarify if the dept wants database to have native functionality to Store XML content along with structured and unstructured data to Maintain consistency and integrity and Query ability and Analytics over the XML content .	Suffice what written in RFP. Although Better technology always expected from bidder within the scope, cost effectiveness and feasibility of the project.
15	3.10. Security Requirements: Page 35 : Does it mean that database should support add-on functionality to restrict access by unauthorized database users - even privileged users - by using powerful access controls , segregation of duties , built into the database. Should prevent application-bypass with multi-factor policies that are enforced in the database for high security and performance. Encryption: Does it mean that database should support native optional database level encryption on the table columns, table spaces or backups as well as the network traffic between the applications. Page 36 : Pls clarify if the dept wants to implement native auditing capabilities for the database. which Should support optional Audit Capability to store the audit records in separate audit store with monitoring & reporting for multiple databases to detect any security breaches.	Yes  Suffice what written in RFP.  Suffice what written in RFP  It depends on the project proposal. But Application and database must comply security audit features and IT policy of Government.
16	Training and documentation: Page 37 : Will it include technical presentation on the requirements like encryption, access control, data integration, monitoring capabilities?	Yes for certain level users.
17	2.1.1.4. Wage Disbursement Page 24 : Who will provide the gateway for Bank.	Process flow and Mechanism has to be developed by SI . If required the Government will facilitate the process.
18	Web-based and off-line application: 10. System must perform data validation checks at the character, field, and transaction levels. Please confirm this will be a real-time event when data synchronize happens from field to center.	Yes
19	The system must be able to upload and download data from various end user software such as Excel,/ Access/open office org etc.: What will the format in case of open office?	Corresponding standard formats of Open office
20	Is there any preferred platform? What is the existing IT platform at district & central level - Java based/Oracle/Microsoft ? Will an open source solution work?	No such preferred platform is there. Open source solution will also be accepted.
21	Please provide integration touch point details and necessary technology platform in the Bank /Financial	Question lacks clarity.

	Institution	
22	Please provide deployment plan of Government after initial deployment stage.	Will be notified at a later stage of operation.
23	Please provide the total number of trainees. Who will provide training materials and necessary infrastructure for districts, GP & Central level training?	Number of trainees has to be assessed by the SIs. Secondary data may be accessed in <a href="http://www.nrega.nic.in">www.nrega.nic.in</a> . Training material has to be provided by the SIs. Minimum infrastructure, viz., classroom, chair, table etc. will be provided by the Government.
24	Please provide the data volume which need to migrated to new system.	The website may be perused in this regard.
25	Is Helpdesk support required?	This may be considered to be a part of the project.
26	Is there any preference for total manpower requirement at every GP, block & district level?	No.
27	Are bidders supposed to have a talk with Government before quoting/mentioning any hardware/software in their bid response document?	Question lacks clarity.
28	"Maintaining of data centre for total project period"- Is it for State Data Centre?	Yes
29	Can the payment terms be separated for software and the hardware part?	Payment schedule to be followed.
30	Please provide the required SLAs	Will be provided to the successful bidder.
31	"Prepare list of proposed work with spatial distribution"- What does it mean?	Proposed work includes all works permissible under MGNREGA.
32	We assume that client will procure their own Digital Certificates, and the same will not be a part of this project. Please confirm.	If digital certificate is required, it will be procured by the Government for govt. officials.
33	Please provide required numbers and specifications for all the necessary servers, load balancers, switches, routers, SAN storage, hand held devices and other networking equipments	It has to be assessed by the SIs.
34	Data centre setup is out of scope. So why do we need to provide estimate for it? Please clarify.	It is within the scope of work. Please refer Clause 2.1.4 of Annexure-I, page-26.
35	For Security do the system needs to integrate with any existing User Directory (LDAP) software?	Not required.
36	It is understood that the system requires static reporting? Is our understanding OK? What is the approximate number of reports required?	Question lacks clarity.
37	Will the application be exposed over internet or intranet or both?	Both.
38	There are activities like upload of musters & measurements and generation of payorders. These are the activities to be done by the Govt staff. Timelines for each activity may need to be spelt out.	It may be done at a later stage.
39	Request confirmation that bandwidth, Racks, routers, firewalls, UPS etc required for DC (except servers) will be provided by the Govt.	Except the connectivity and the physical space, all other issues have to be provided by the Sis.
40	All the Major and Minor Upgrades and releases for the application should be provided as a part of the proposed solution.	Yes
41	Request confirmation if the Second phase scope is not to be considered for estimation.	It has to be considered.

**Requests made by the prospective bidders in the Pre Bid Conference held on 5<sup>th</sup> March 2012 in connection with the REQUEST FOR PROPOSAL FOR Design, Development, Implementation and Maintenance of an end to end ICT Solution for MGNREGS in West Bengal**

**Venue: Conference Hall of The Panchayat & Rural Development Department, Government of West Bengal, 63 N S Road, Kolkata- 700 001**

	Request	Response
1	Extension of last date of Submission of the bid	Extension of time has been allowed.
2	Request to change the eligibility criteria Clause 2.6.f, Pg 9 Change in the technical manpower criterion	Cannot be considered at this juncture.
3	Page 9 para 2.6 Change in experience Criterion	Cannot be considered at this juncture.
4	Change in annual turnover criterion	Cannot be considered at this juncture.
5	Change in criterion in case of consortium	Cannot be considered at this juncture.
6	Page 14 para 2.22: Change in penalty and Termination clause:	Cannot be considered at this juncture.
7	Page 14 para 2.23: Change in LD criterion	No change in the existing provision is allowed.
8	In page 15 Para 3.1 : Change in evaluation Criterion	Evaluation of Technical Bids as enumerated in Clause 3.1 (Page-15) will be followed.
9	Page 17 Para 4.4: PBG to be set as 10% of Annual contract value - PBG to be invoked only in case of material breach of contract post a cure period of 30 days.	Cannot be considered.
10	Page 18, Para 4.6: request the tender committee to allow outsourcing / sublet.	Cannot be considered.
11	Page 19 Para 5: Change in Payment schedule	Cannot be considered.
12	Page 30 - Database Software : Changed Clause - Preferable central data base will be Oracle/DB2 and for remote computer it will be SQL server/DB2. In that case integration between central and remote data base has to be ensured.	Cannot be considered
13	Request for mobilization advance	As per payment schedule
14	3.2. Requirements for software components and products: Page 29 Clause 5 It is advised that application/Database should have native, active-active clustering with objectives of scalability and availability. The solution should provide single image database concurrently accessed by multiple database servers, without repartitioning or changes to the database objects or 3rd party transaction routing mechanisms.  Considering the criticality of the application and user/stakeholders we advice Minimum Uptime for Infrastructure 99.999 % (to be calculated Quarterly basis)	Details stated in RFP will suffice.
15	Request confirmation - Percentage of deviation of man-months efforts to be mentioned by the client.	Cannot be ascertained at this stage.

	Accepting any much of deviation will be a problem for the bidders. Or Fixed number of man-months to be given for enhancements for which the bidders will quote.	
16	Request addition of a separate column for Taxes and Duties to identify the exact component of tax needs to be added to understand the component of tax included	Bidders if willing may submit the proposal accordingly.
17	Request to include a Separate table in the commercial bid for individual line items in the consolidated sheet" (including Unit cost, Tax and Total Cost).	Bidders if willing may submit the proposal accordingly.
18	. In the RFP, Oracle & SQL databases as 'backend' and 'frontend' databases respectively have been preferred. This would deter prospective bidders to quote OTHER Databases even if there might be a feasible solution on the same. We request the department not to mention ANY database in this regard and to keep this OPEN, depending on the solution a bidder is proposing.	Bidders can send proposal mentioning other database software.
19	Multiple parties are involved in making payment available in Beneficiaries' account. SI can prepare a System Process which would ensure such Service Levels, provided all the parties involved in the Process comply. Therefore this SLA should be re drafted appropriately.	No comments.
20	<p>"All application software proposed should figure in the Leader Quadrant of Gartner Magic Quadrant – for at least previous three years. Bidder is required to submit a letter from OEM &amp; validating the same."</p> <p>"The proposed Database should be from Top 3 RDBMS as per latest IDC report. Bidder is required to submit a letter from the OEM &amp; validating the same"</p>	Not accepted

\*\*\*\*\*